

APPLICATION REQUIREMENTS

For new Connections the following documents must be attached to the Application form:

- * FTE Register : Parcel Number/ Lot Number
- * Photo ID : Passport / Voter Registration Card/ Driver's License / Statutory Declaration
- * Letter of Consent from Adjoining Land Owners for Line Access
- * If tribally owned land, consent letter from 50% of land owning tribe
- * If Commercial– Town Council Approval of Building plan
- * If Commercial– Company Registration and business license

COMMON REASONS FOR DELAYS

- ✓ Customer did not pay Electrical Contractor
It is important for contractor and customer to agree on the price of wiring work.
- ✓ Non Payment of Quotation.
- ✓ Land Disputes.
- ✓ Distance from Powerline.

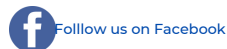


Contact us

166 or 167

Website: www.solomonpower.com.sb

Ranadi: Head Office



SOLOMON POWER
energising our nation

New Connection to New Building/Property Application Process



WHO WE ARE

Solomon Islands Electricity Authority (SIEA) trading as Solomon Power (SP) is a State Owned Enterprise.

Step 1: CUSTOMER

- ✓ Customer prepares ALL required documents including nomination of Electrical Contractor.
- ✓ Meet with Electrical Contractor to discuss and agree on (Cost of Labour and Materials) internal wiring.
- ✓ Contractor or Customer can submit the application
 - a. Meet with Customer Service Officer to submit application or
 - b. Send application & documents via email to enquiry@solomonpower.com.sb

Step 2: CUSTOMER SERVICES

- ✓ Customer Service Officer reviews supporting documents.
- ✓ Ensures all required documents are attached.
- ✓ Ensure the application form is signed.
- ✓ Application is processed.

Step 3: REGULATORY

- ✓ Regulatory representatives contact Electrical Contractor.
- ✓ Electrical Contractor signs the permit to wire/commencement notice.
- ✓ Electrical Contractor carries out wiring at the new building.
- ✓ Electrical Contractor signs the completion notice.

Note: It is important that the customer follow up with contractor to ensure the completion notice is signed when electrical wiring is complete

Step 4: DISTRIBUTION

- ✓ Distribution team carry out survey.
- ✓ Prepare quotation (if no dispute).
- ✓ Customer Service provides quotation to customer.
- ✓ Customer pay for quotation.
- ✓ Material for line ordered from stores/released from stores.
- ✓ Construction of line.

Step 5: REGULATORY

- ✓ Regulatory team order meter from stores.
- ✓ Meter is ready for installation.
- ✓ Inspection scheduled/carried out by Meter Inspectors.
- ✓ Power turned on (if inspection passed and no defects are found).
- ✓ Meter is registered in the system.

Take into account that the installation of the meter includes 5 units. Cashpower customers' meters will be registered in the system the next working day.

Step 6: CUSTOMER

- ✓ Customer starts paying for power and enjoying the benefits of having power.